



# DirectTrust

## Updates for the THSA Interoperability Symposium

2024



# DirectTrust's Four Focus Areas

As a non-profit, we're committed to establishing trust in a connected world through four areas:



## Membership

Gathering health and cybersecurity constituents in community to develop policy and best practices, share knowledge, and advance industry efforts



## Standards

Developing conformity practices for disparate organizations to trust, communicate, and exchange with each other



## Accreditation

Verifying and certifying conformance with established policies and criteria governed by EHNAC (Electronic Healthcare Network Accreditation Commission)



## Trust Services

Supporting industry through HITRUST assessment, trust frameworks, promoting identity proofing/credentials, network facilitation, Directory services, certificate issuance

# To Highlight

- 360X
- Directory Improvement Initiative
- Standards and Common Conveyance



## Our Most Recent Quarterly Metrics

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**2.7m+** DirectTrust Trusted Addresses



**325k+** Organizations served by DirectTrust HISPs



**294m+** Transactions between trusted DirectTrust endpoints last quarter



**5B** Cumulative messages sent and received through DirectTrust

# 360X

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- Closed-Loop Referrals
  - 360X for Referral Management
  - Acute/Ambulatory Transfer to SNF
- Implementation happening!



# Directory Updates

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## Result:

Compliance with the new Policy will drastically increase Directory access and usability by closing data gaps, ensuring users have a complete and current picture of the Directory, and enabling new use cases that promote interoperability

# Directory Updates: Policy Impacts

## HISP participation

- Report Card: 18/27

## Organization participation

- Attestation

## Upload within 72 hours

- Report Card: 10/18

## Download within 72 hours

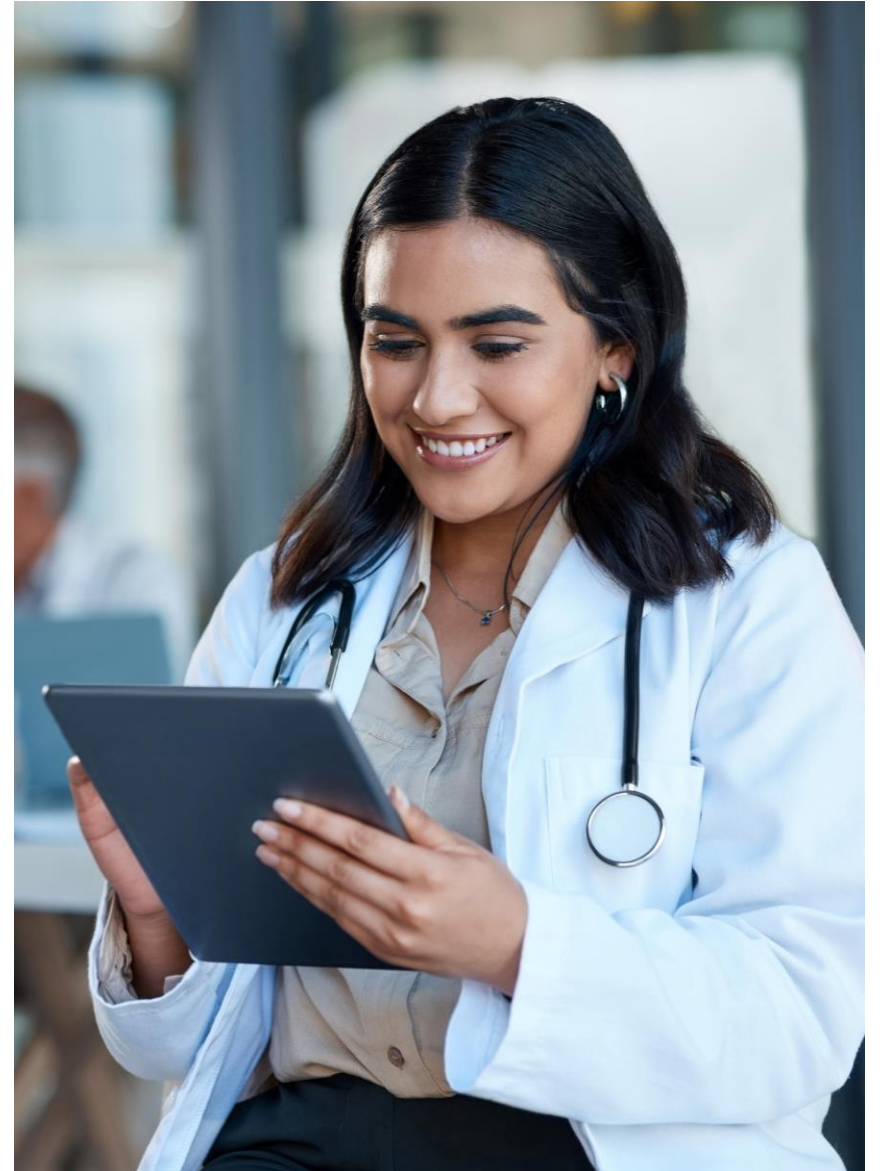
- Report Card: 12/18

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# Directory Updates: AWS Grant and Development

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- Awarded AWS Health Equity Initiative grant for the second year in a row!
- In Development: A Directory search feature on the website
- Increasing access to quality addresses expedites information flow!





# Our Ask

- Make sure your **addresses are published** in the DirectTrust Aggregated Directory
- **Verify Addresses** and supporting information accuracy



# Establishing **Trust** through Standards Development



## Our Standards Consensus Bodies

- Direct Standard®
- Trusted Instant Messaging Plus (TIM+)
- Event Notifications via Direct
- Information Exchange for Human Services (IX4HS)
- Privacy-Enhancing Health Record Locator Services (PEHRLS) Ecosystem
- Interoperable Secure Cloud Fax

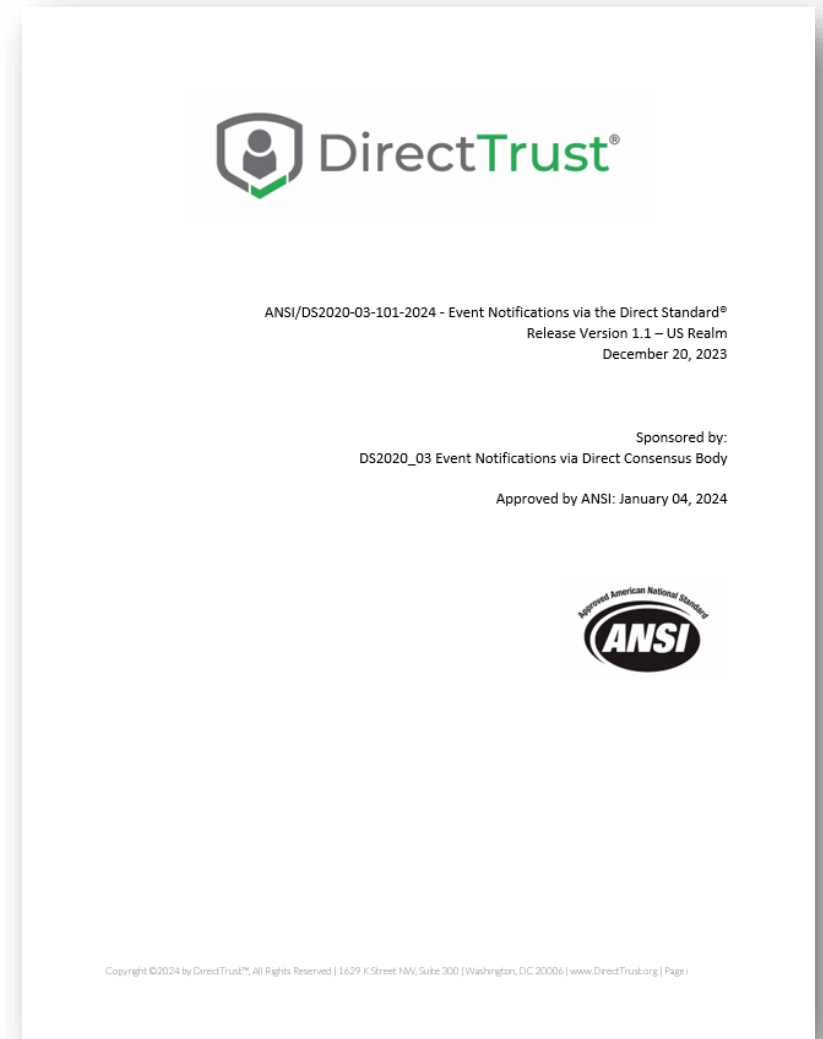
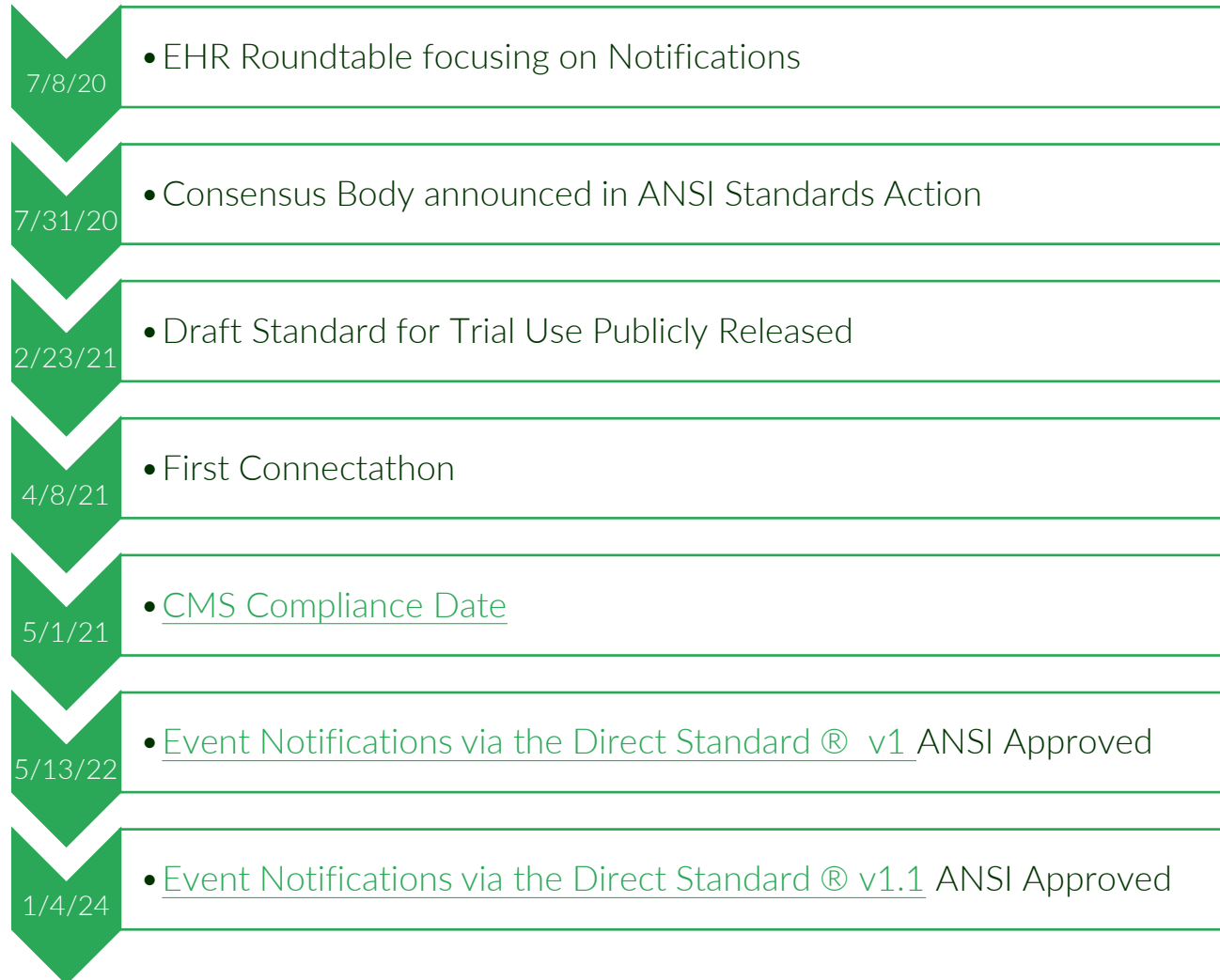
Learn more or sign up to participate at  
**[bit.ly/DirectTrustStandards](https://bit.ly/DirectTrustStandards)**

# Event Notifications via Direct Consensus Body Members

40+ organizations and individuals contributed



# Development Timeline



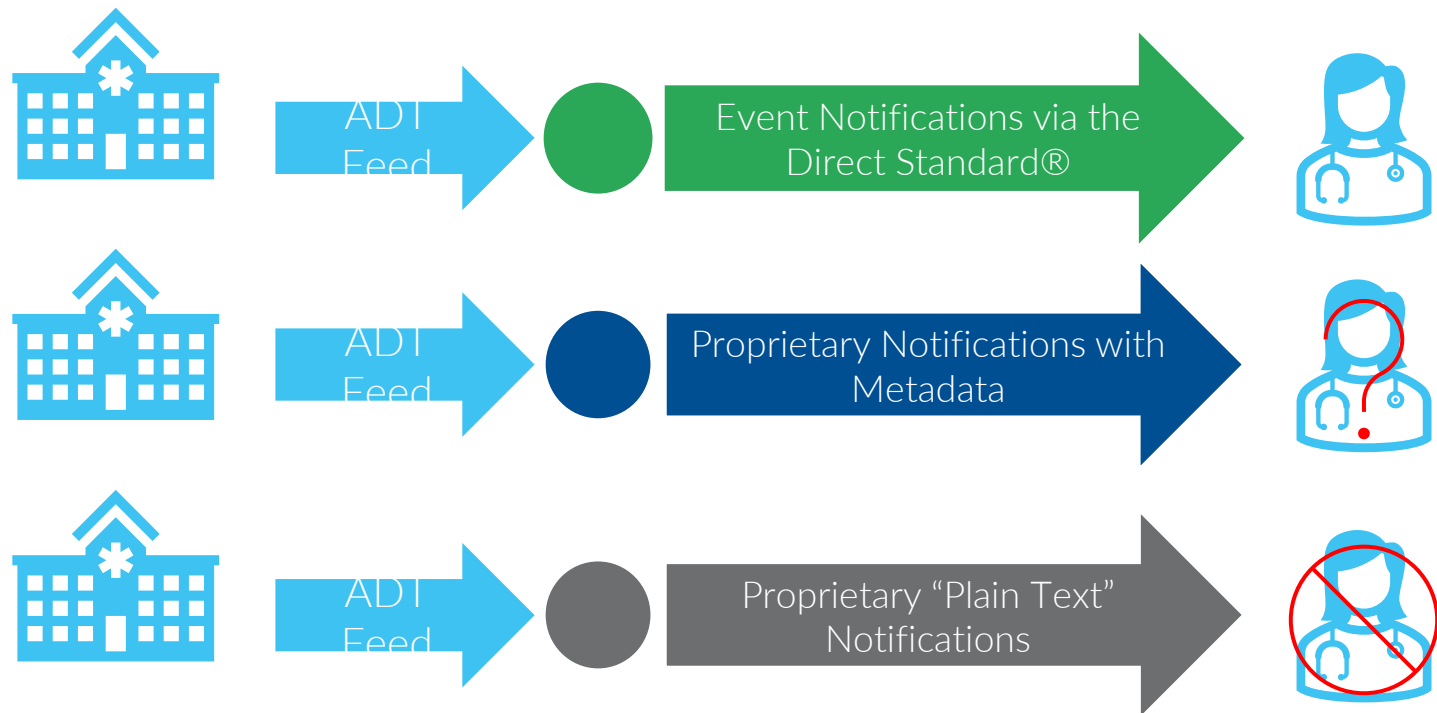
## Notifications: Great, Good, Bad, Ugly

Hospitals have the obligation to send notifications

- **Great:** Compliant messages sent by the hospital
- **Good:** Intermediary formats compliant messages
- **Bad:** messages make it through, but no ability to route
- **Ugly:** Most messages don't reach their destination

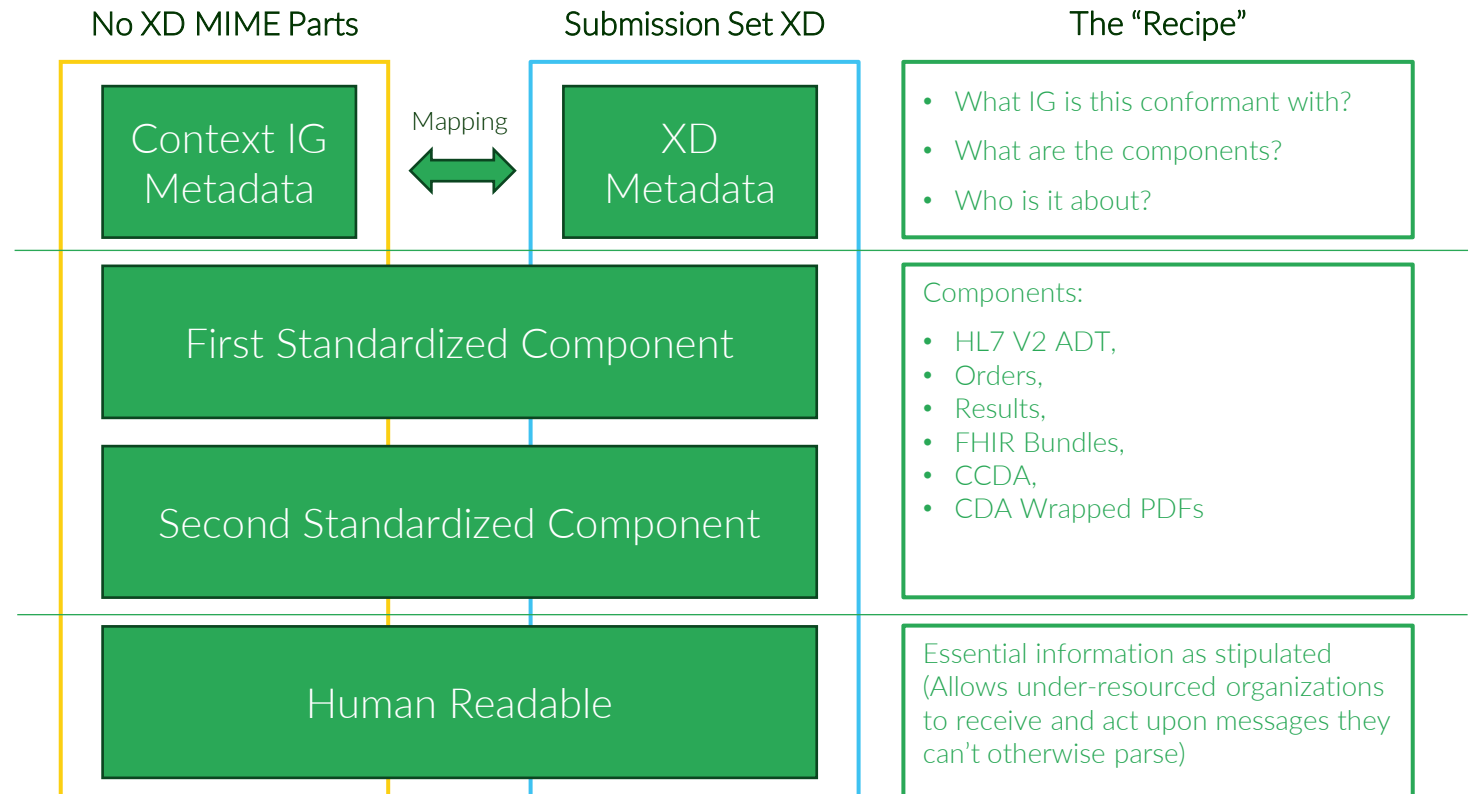


Hospital sends to an intermediary,  
Receivers can route to appropriate individual and workflow



# The Common Conveyance “Recipe”

Inspired by the Event Notifications work, a template for any new use case or payload which contains explicit specification of the following components





Become a member of **DirectTrust**  
Learn more at [bit.ly/DirectTrustMembership](https://bit.ly/DirectTrustMembership)



# DirectTrust Annual Conference

September 22-25, 2024 | [bit.ly/DirectTrust2024](https://bit.ly/DirectTrust2024)



**in Health**

St. Louis MO | September 2024





## Contact Information

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