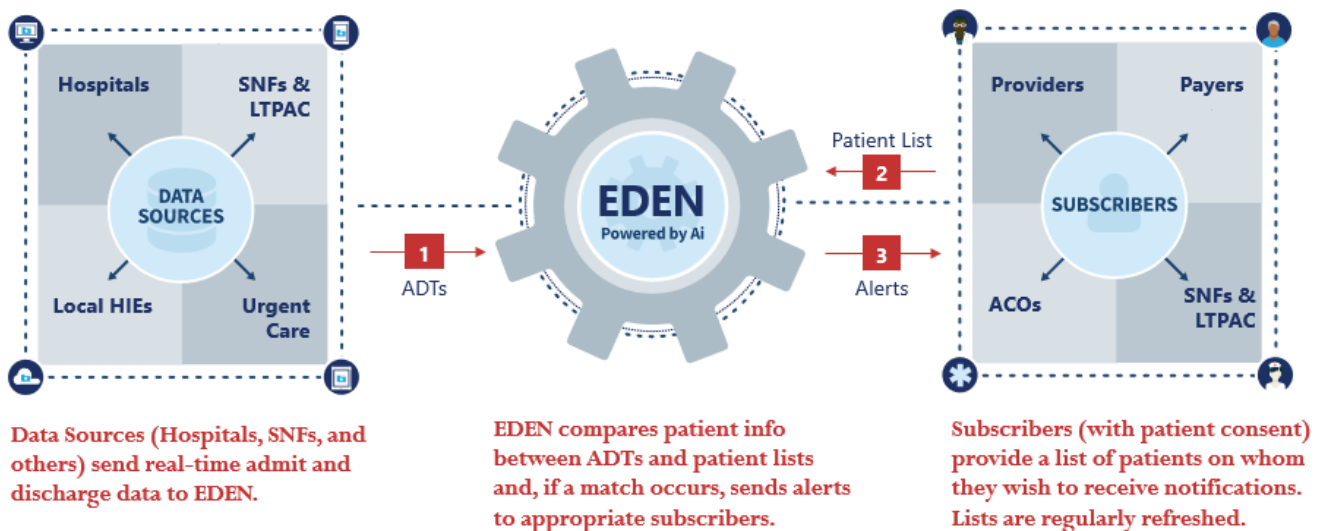


FREQUENTLY ASKED QUESTIONS ON EDEN

Q. How does EDEN work?

A. Your organization will provide a list of patients for whom you would like to receive alerts. EDEN receives ADT messages from our statewide network of hospitals and compares them to your patient list. When one of your patients, receives care at a participating hospital, you will receive an alert containing details about that patient's hospital encounter.



Q. How soon after an encounter is a notification sent?

A. HIETexas EDEN receives admit, discharge, transfer (ADT) messages from hospitals in near real time and if requested can send notifications within moments of an encounter being recorded in the hospital's own electronic medical record. Subscribers also have the option of receiving notifications 1x or 2x daily in batch format.

Q. How soon after an encounter is a notification sent?

A. Notifications are delivered directly to the individual responsible for a patient's care via a number of secure methods: SFTP sites, EMR integration, Direct Messaging, batch files and HIETexas PROMPT interface.

Q. What is the cost of EDEN?

A. There is no cost to be a data sender to EDEN. Subscriber pricing is based on a per-patient, per-year rate, and subscribers are billed quarterly for the service. For specific details on pricing and patient panel costs contact info@thsa.org.

Q. How do I sign up for EDEN?

A. Please contact us at info@thsa.org and let us know you are interested. A THSA representative will help you start the process. Please also check our listing of partner HIEs at www.thsa.org/hie-texas/ to see if your healthcare organization is currently participating in EDEN.