

Starting April 30th, 2021, CoP-mandated notifications will be sent to providers for each and every emergency, inpatient, and observation status admission, discharge, and transfer event update.

To support care coordination and promote deeper interoperability across settings, CMS has mandated that hospitals send an e-notification for emergency, inpatient, and observation status admissions, discharges, and transfers to a patient's identified provider or set of providers.

How does this impact me as a provider?

The requirement sets the stage for additional alerts to you, the provider, who may already be alert-fatigued, extremely busy centering attention on caregiving, or otherwise overwhelmed by non-workflow electronic health IT documentation.

To solve for these challenges presented by the requirement, hospitals in your state have chosen to use EDEN as their CoP compliance solution. EDEN was built with your workflows in mind—ensuring accuracy and eliminating duplicates in notifications delivered to you and your practice staff—surfacing the data at the right time, when it really matters.

How can I control these notifications with EDEN?

Simply by subscribing! **Contact us at eden@thsa.org to get started.** EDEN provides you the opportunity to substantially reduce the number of alerts you will be receiving. Again, if you are not subscribed, you'll receive all of the notifications defined above.

Once subscribed, you can manage notification options. You can prescribe what types of notifications, the timing and the delivery method in how you want to receive the notifications, the information within those notifications, or even the ability to send the notifications instead to your office staff so that they can take the appropriate next steps. You can carefully tailor your choices to optimize the experience to fit best in your process.

Already an EDEN Subscriber? There's nothing you need to do! You'll continue to only get the notification types you have indicated through the method you determined, based on your previously set preferences.




The number of providers that are achieving deep interoperability has **doubled** since 2017.

- KLAS Research & College of Healthcare Information Management Executives (CHIME)

Key Provider Benefits

-  **IMPROVED CARE COORDINATION**
Receive actionable real-time notifications to promptly direct patients to the most appropriate care settings.
-  **REDUCED AVOIDABLE UTILIZATION**
Identify when, where, and why a patient is hospitalized, and receive insight into a patient's relationships to make informed clinical decisions.
-  **OPTIMIZED FINANCIAL PERFORMANCE**
Achieve your financial goals under value-based contracting or through enhancing Transitional Care Management (TCM) revenue.
-  **IMPROVED PATIENT SATISFACTION**
Streamlined workflows and improved communication leads to greater patient engagement.

Features and Services

-  **SMARTALERTS**
SmartAlerts technology enables many out-of-the-box care coordination use cases, from Opioid overdose and Sepsis alerting, to COVID Lab and Death reporting.
-  **FLEXIBLE ROSTER UPLOADING**
Simple automated roster population using ADT, scheduling feeds, or self-service loading allows for practice flexibility.
-  **WORKFLOW-FOCUSED DASHBOARDS**
Support evolving care coordination workflows by providing the ability to manage alert outreach, share care plans across teams, and view hospital level census to direct care management teams' discharge planning.

To start service of EDEN, please email eden@thsa.org.

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